



People's Empowerment Group
ISB&M School of Technology
Sr. No. 44/1, 44/1/2, Nandegaon, Tal. Mulshi, Dist. Pune – 412115

Ref. No. - ISB/M/307/2017-18/268 (A)

Date: 01/06/2018

Grievance Redressal Committee AY 2018-19

In order to comply with the AICTE / UGC / SPPU Regulation for addressing, students, faculty & other stake holders in a Technical Institution, "Grievance Redressal Committee" of ISB&M School of Technology Pune, has been constituted with following Staff in different positions to enquire the nature and extent of grievance.

Grievance Redressal Committee:

Sr. No.	Name of Member	Position	Contact No	Email
1	Dr. Bharati Pawar	Chairman	02066754619	bharati.pawar@isbm.ac.in
2	Prof. Aniruddha Bulbule	Member	02066754615	aniruddhabulbule@isbm.ac.in
3	Prof. Vinay Thamke	Member	02066754665	vinay.thamke@isbm.ac.in
4	Prof. Srivastava Vivek	Member	02066754644	srivastava.vivek@isbm.ac.in
5	Mr.Karkhanis Yaswant	Parent Member	8552097999	
6	Ms. Pranjali Marne	Student member		
7	Mr. Mahesh Amrutkar	Student member		
8	Mr. Ankush Kushmade	Non Teaching Member	02066754676	

Objectives:

- To provide smooth organizational framework to resolve grievances of the students and other stakeholders.
- To investigate the reason of dissatisfaction.
- To introduce a fair, impartial and consistent mechanism for redressal of various issue faced by the students/parents.

- To develop a responsive and accountable attitude among all stakeholders, there by maintaining a harmonious atmosphere in the campus.
- To advise stakeholders to respect the right and dignity of one another, and not to behave in a vindictive manner towards any of them for any reason; and
- To ensure the grievances are resolved promptly, neutrally and in complete confidentiality.

Functions:

- To receive complaints of students and redressal of grievances of students. The cases will be attended promptly on receipt of written grievances from the students.
- This committee will deal with all the Grievances directly which are related to the common problems at Institute level both academic and administrative. In addition, this committee will also entertain the appeal filed by the student against the decision of the HoD/Registrar.
- The Committee will review all cases and will act accordingly.
- The Committee will give report to the authority about the cases attended and the number of pending cases, if any, which require direction and guidance from the higher authorities.



[Handwritten Signature]

Principal

PRINCIPAL
I S B & M School of Technology
Nande, Pune-42.